

InvisaBLOCK™

15-Year, Limited, Residential Warranty

**Our sealant covers your stone.
We cover your sealant.**

What Is Covered:

- InvisaBLOCK™ warrants its sealant to the original purchaser (“Purchaser”) of newly installed InvisaBLOCK™ sealed stone’s surface or installs up to 180 days back from current date, against any staining of the sealed surface for a period of 15 years from the original date of application, only when applied by a trained or certified applicator from a licensed dealer and Purchaser produces the necessary Warranty Registration Card and paid receipt(see below). This warranty is transferable. Specific terms, limitations, and rights of this warranty are listed below.

What InvisaBLOCK Will Do:

- In the event of staining, InvisaBLOCK™ shall perform a residential, stain-removal treatment on the affected area and retreat the affected area with stone-sealant or supply the Purchaser with the proper stain remover and sealant to retreat the affected area.
- In the unlikely event that the stain cannot be removed, InvisaBLOCK™ shall cover the cost to fabricate a countertop replacement and pay the authorized dealer the agreed upon amount as described in the Authorized Dealer Agreement. Under no conditions shall InvisaBLOCK™ pay for plumbing, back splashes, cabinets, sinks, or other accessories.
- InvisaBLOCK™ is not responsible for color or pattern matching as stone is a natural product which makes providing an exact duplicate of the original stone impossible.
- InvisaBLOCK™ reserves the right to work with the suppliers and contractors of InvisaBLOCK™’s choice.
- InvisaBLOCK™ reserves the right to inspect any claim.
- This service will be provided to the Purchaser at no charge for 15 years from the original date of application of InvisaBLOCK™.

What The Purchaser Must Do:

- Fill out a Warranty Registration Card at time of application with your certified or trained applicator. The Purchaser shall retain a copy of this Warranty Registration Card as proof of Purchaser’s 15-year, limited, residential warranty as well as the paid receipt.
- Notify the licensed dealer as soon as possible of any stains, but in any event, no longer than seven (7) days from the original discovery of the stain.
- Clean surfaces only with a neutral cleaner, such as gentle, general, pH-balanced, household cleaner.
- Permit the authorized installer or its agents to inspect the stain at Purchaser’s residence. Purchaser shall reasonably cooperate with the installer and the licensed dealer in efforts to service this limited warranty.
- Not use any other chemical sealant products because they will void this warranty.

This Warranty Does NOT Cover:

- Etching of calcite-based stones due to acidic liquids.
- Stones that have been cleaned with any acidic liquids, including but not limited to, vinegars, alcohols, caustic chemicals, etc., because these harsh cleaners may etch your stone's surface; use only neutral stone-cleaners (see above); scratching and etching of stone's surface.
- Seam performance, veining, color variances, surface irregularities, fissures, pits, or other variances that naturally occur in the stone; thermal shock, chemical abuse or defects by fabrication, misuse, improper fabrication, or improper installation; or damage caused by wicking, which refers to the stone's absorption of fluid due to installation of slide ins, cook tops, dishwasher vents, holes cut out for faucets, soap dispensers, sprayers, and other accessories.
- Abnormal use or conditions or abuse in any way; "Abnormal use or conditions" include, but are not limited to, any stone-installation anywhere in or on the exterior of a residence and not in the residence's interior; damage from mishandling or misuse; damage from excessive heat, scorching or uneven exposure to weather conditions; physical or chemical abuse; damage from improper care and maintenance; damage from chipping, cracking, impact damage, or breaking due to Purchaser's abuse.
- Any damage, injury, or delay caused in whole or in part by acts of God; job site conditions; architectural and engineering design; structural movement; acts of vandalism, or accidents, or any other event that is reasonably beyond the control of InvisaBLOCK™.
- Dirt and soil accumulation on the stone's surface; regular cleaning with a pH-neutral, stone-cleaner is necessary to keep the stone looking like new.

EXCEPT AS PROVIDED IN THIS LIMITED WARRANTY, InvisaBLOCK™ SHALL NOT BE LIABLE IN EITHER TORT OR CONTRACT FOR ANY LOSS OF DIRECT, CONSEQUENTIAL, COMPENSATORY, PUNITIVE, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT IN RESIDENTIAL APPLICATION COVERED BY THIS WARRANTY. THIS IS THE ONLY WARRANTY OFFERED BY InvisaBLOCK™ FOR ITS NANOTECHNOLOGY SEALANT. THE BENEFITS UNDER THIS WARRANTY SHALL BE THE SOLE AND EXCLUSIVE REMEDY AGAINST InvisaBLOCK™ FOR ANY SALE, APPLICATION, AND/OR USE OF InvisaBLOCK™. InvisaBLOCK™ MAKES NO OTHER WARRANTY, REPRESENTATION, OR GUARANTEE, EXPRESS OR IMPLIED, WITH RESPECT TO ITS PRODUCTS, EXCEPT AS EXPRESSLY STATED HEREIN. NO ONE OTHER THAN InvisaBLOCK™ IS AUTHORIZED TO MAKE ANY WARRANTY OR PROMISE WITH RESPECT TO AND/OR USE OF InvisaBLOCK™ ON ANY STONE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL DAMAGES OR LIABILITY, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY.

To Obtain Warranty Service:

- Contact your licensed dealer, the only authorized party with respect to this 15-year, limited, residential warranty and InvisaBLOCK™ products used in this purchase.
- This warranty shall be interpreted according to and governed by the laws of the State of Florida, U.S.A., without regard to its choice-of-law rules or conflicts-of-law principles and specifically excluding the United Nations Convention on Contracts for the International Sale of Goods.